

Please amend the present application as follows:

Claims

The following is a copy of Applicant's claims that identifies language being added with underlining ("__") and language being deleted with strikethrough ("---") or brackets ("[[]])", as is applicable:

1. (Previously presented) A method for providing print quality support relative to a printing device, the method comprising:

executing a printing device driver on a computer so as to present a printing device driver user interface to a user on the computer, the printing device driver comprising a program stored on the computer that is used to control operation of a peripheral device separate from the computer;

presenting a link to print quality support in the printing device driver user interface on the computer; and

providing print quality support information to the user in a network browser separate from the printing device driver interface on the computer when the link is selected by the user.

2. (Original) The method of claim 1, wherein presenting a link comprises presenting a hyperlink to a network file.

3. (Previously presented) The method of claim 2, wherein presenting a hyperlink to a network file comprises presenting a hyperlink to at least one of a web document, a web site, and a web page hosted by a server remote to both the computer and the printing device.

4. (Previously presented) The method of claim 1, wherein presenting a link comprises presenting a link in association with a color tab of the printing device driver user interface.

5. (Canceled)

6. (Previously presented) The method of claim 1, wherein providing print quality support information comprises providing print quality support information retrieved from a web server by an Internet browser of the computer via the Internet.

7. (Previously presented) The method of claim 1, wherein providing print quality support information comprises presenting information regarding at least one of proper printing device operation and troubleshooting tips.

8-13. (Canceled)

14. (Previously presented) A computer comprising:
a processing device; and
memory that stores a printing device driver that is used to operate and control a separate printing device; a printing device driver user interface configured to support interaction between a user and the printing device driver; and logic associated with the printing device driver user interface that is configured to enable provision to the user of information regarding print quality issues retrieved from a network.

15-16. (Canceled)

17. (Previously presented) The computer of claim 14, wherein the logic configured to enable provision of information comprises a hyperlink to a network file.

18. (Previously presented) The computer of claim 17, wherein the logic configured to enable provision of information is configured to provide the information in a network browser that executes on the computer.

19. (Previously presented) A computer-readable memory that stores a printing device driver that is used to control operation of a printing device from a separate computer, the driver comprising:

a printing device driver interface configured for presentation in a display of the computer, the interface comprising a link to print quality support information hosted by a server remote to both the printing device and the computer, wherein when the link is

selected by a user on the separate computer, the print quality support information is presented within a network browser that executes on the computer.

20. (Canceled)

21. (Previously presented) The device driver of claim 19, wherein the link is associated with a color tab presented in the printing device user interface.

22. (Previously presented) The device driver of claim 19, wherein the print quality support information regards at least one of the proper operation of the printing device and how to troubleshoot print quality problems.

23. (Previously presented) A system comprising:

a printing device; and

a computer in communication with the printing device, the computer comprising a printing device driver configured to operate and control the printing device and a printing device driver user interface configured to support interaction between a user and the printing device driver, wherein the printing device driver is configured to present links to print quality support information regarding the printing device, the print quality support information being contained in one or more web pages that can be displayed in a network browser of the computer that is separate from the printing device driver and its user interface.